

Thank you for registering with Nassau County.

Your payment did not go through.

Please take the below steps to address this issue:

Sign onto the system at <https://eproc.nassaucountyny.gov/Login>

Select Profile Mgmt in the Upper Left Hand part of the welcome page
Select Service Level on the next page.

If you select, Premium Subscription Level,

i. hit the Save Key

ii. On the following page uncheck the box that is towards the top of the page and is next to Contact info is same as Supplier info

iii. Enter the billing information of the credit card holder

iv. Enter the credit card type, the credit card number, the credit card security code and the credit card expiration date

v. Hit the Next Key

vi. Review and follow the remaining instructions on the screen

If you select Basic Subscription

i. Hit the Save Key

Please note that Premium Subscription service is not required to do business with Nassau County.

Let me know if you have any questions.

Thank you.