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# NICE Bus

Bus Transit Committee Meeting  
January 2024

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# Agenda

- 2024 Operating Budget (projected)
- Q3 Score Card
- Service Updates
- Community Outreach



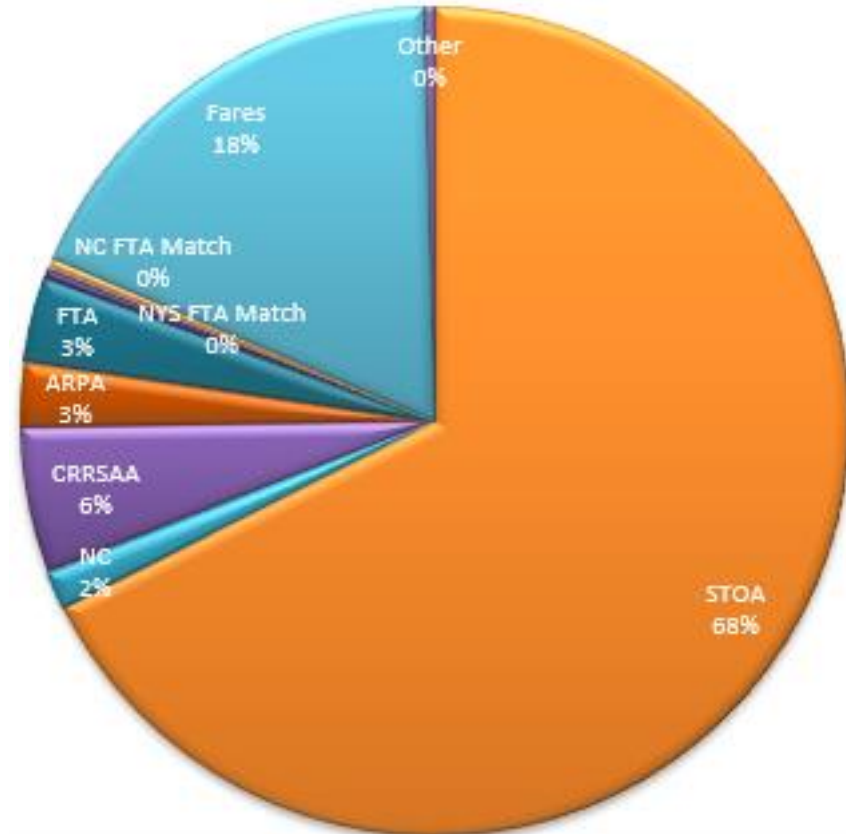
# 2024 Projected Operating Budget



# 2024 Operating Budget: Funding

## Revenue Source

NY State Operating Assistance (STOA)	\$	114,443,184
Nassau County Required STOA Match	\$	2,539,500
CRRSAA	\$	9,549,438
ARPA	\$	4,299,437
FTA	\$	5,600,000
NYS FTA Match	\$	700,000
NC FTA Match	\$	700,000
Passenger Revenue	\$	30,719,046
Non-User Revenue	\$	720,000
	<b>\$</b>	<b>169,270,605</b>



# 2024 Service Updates



# Score Card: Q3 2023

Fixed Route	Goal	Q1'23	Q2'23	Q3'23	Q4'23	(LD)/Incentive
On-Time Performance	70%	92.10%	89.41%	88.80%	88.71%	5,000
% Missed Pull-outs	0%	0.31%	0.24%	0.61%	0.13%	-
Accidents/100K Miles	1.2	1.12	0.83	1.47 *	1.65	(5,000)
<b>Fixed Route Total:</b>						-

Paratransit	Goal	Q1'23	Q2'23	Q3'23	Q4'23	(LD)/Incentive
Calls Answered Ratio	90%	94.07%	95.49%	90.72%	93.58%	-
On-Time Performance	80%	88.66%	84.29%	81.83%	86.49%	5,000
% Missed Pullouts	0%	0.32%	0.50%	0.58%	0.61%	-
Accidents/100K Miles	1.2	0.84	1.43	1.55 *	2.50	(5,000)
Productivity (psgr/hour)	1.3	1.42	1.48	1.43	1.30	-
<b>Able-Ride Total:</b>						-

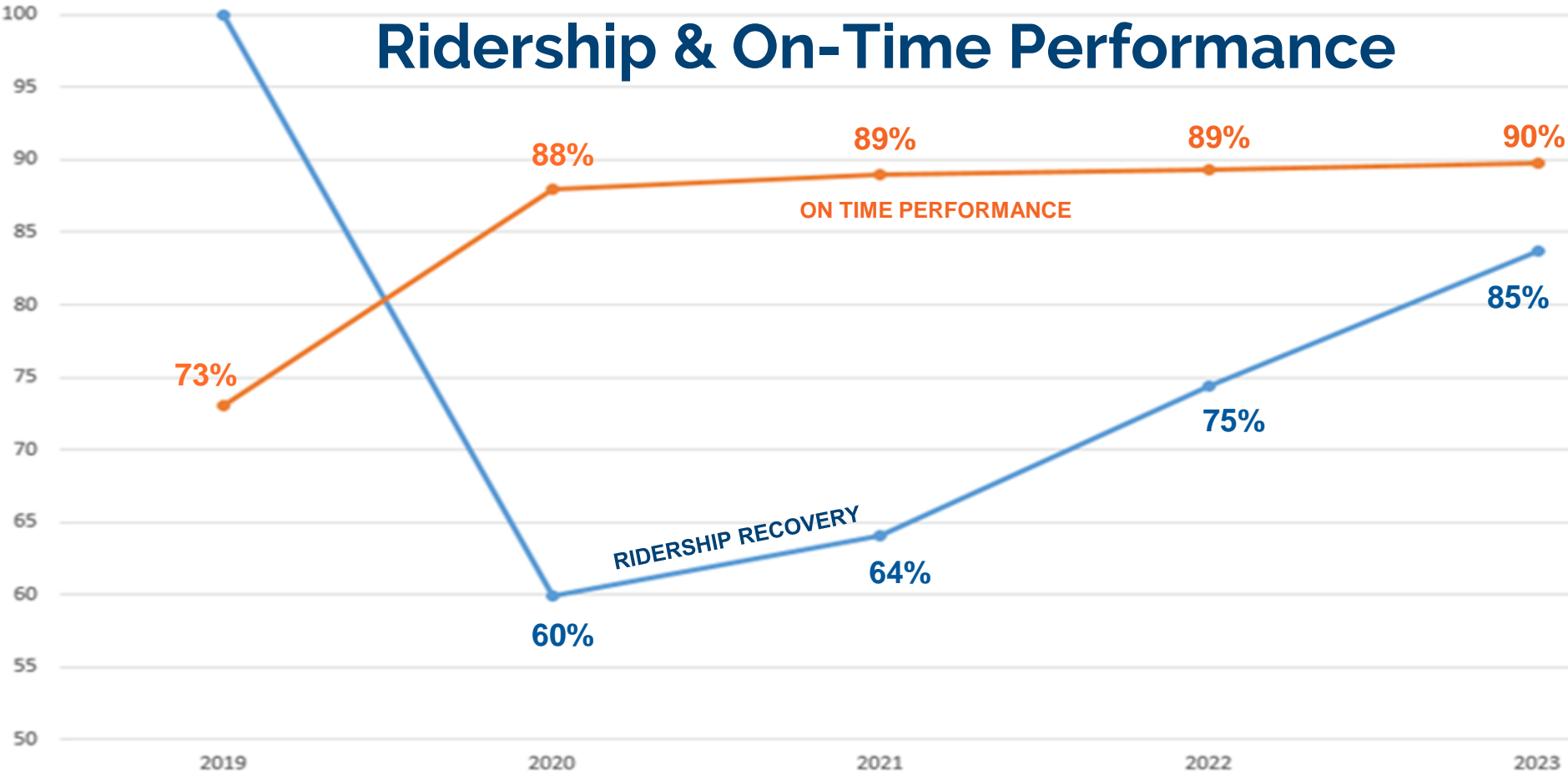
Q4 2023 (Liquidated Damages)/Incentives:	-
Q3 2023 (Liquidated Damages)/Incentives:	-
Q2 2023 (Liquidated Damages)/Incentives:	15,000
Q1 2023 (Liquidated Damages)/Incentives:	15,000
<b>YTD 2023 (Liquidated Damages)/Incentives:</b>	<b>\$ 30,000</b>

\* Revised from Q3 after updates were received.

Defined as missed pull-outs resulting in a full missed trip divided by the total scheduled pull-outs.

Defined as missed trips divided by the total scheduled trips. A "missed trip" does not mean that the passenger did not receive transportation, as the passenger's trip may have been rescheduled with a different pick-up window.

# Ridership & On-Time Performance



# Service Updates: 2024

WINTER 2024 FIXED ROUTE SCHEDULES START JANUARY 7TH, 2024.

**n1** Increased AM & PM peak frequency to 18-20 minutes & added trips that end at Valley Stream LIRR

**n6** Added short turn weekday trips that will run between UBS and Jamaica

**n20X** Added a n20X stop at Sanford & Kissena and Francis Lewis Boulevard/Northern replacing the 192nd ST stop

**n22X** Added express stops at Winchester Boulevard, Little Neck Parkway and Glen Cove Road/Canton Road

**n24** Buses will begin/end at Roosevelt Field on Saturday/Sunday -- free transfers for travel on towards Hicksville or Mineola

**n35** Select trips will end/begin at Roosevelt Field instead of Westbury. Select Sunday trips will be extended to Roosevelt Field

**n54/55** Schedule adjustments for better connections to Suffolk County Transit at Amityville LIRR

**n72** Temporarily discontinued and replaced by n70 trips

**Able-Ride** Service extension to Jamaica, Flushing, Far Rockaway, Walt Whitman Mall, Farmingdale College, Amityville LIRR.

<https://www.nicebus.com/Passenger-Information/Now>



# Service Updates: 2024

## On-Demand Micro Transit

Introduce additional MINI on-demand service

## Able-Ride

Extended Able-Ride service to Flushing & Jamaica

## Electric Buses

First battery electric bus began N16 service on December 5<sup>th</sup> & 5 additional electric buses were delivered on December 29<sup>th</sup>

## Rosa Parks HTC Final Phases

Updating of the interior surfaces of the Transit Center will begin in a few weeks. Four phases in all – estimated completion date is late Q3 2024



# Community Outreach:

## Island Harvest 2023

NICE Bus Employees set a new record with over \$16,000 worth of food

## Santa Bus

Visited various elementary schools and United Cerebral Palsy Long Island then finished their tour at Rosa Parks Hempstead Transit Center

## 2023 Community Out Reach

NICE Community Engagement Team conducted/attended 50 events during 2023



# Thank you

